

PSJ3
Exhibit 588



Request For Change

Purpose: The Request for Change (RFC) provides a detailed description of the proposed change, analyzes the impact to systems, assesses the business impact if the change occurs, and documents the required approvals for the change.

Type <small>(If "Other" is selected, explain in the change description field below)</small>	Software	[F O R M C H E C K B O X]	Data	[F O R M C H E C K B O X]	Hardware	[F O R M C H E C K B O X]	Environmental	[F O R M C H E C K B O X]	Other	[F O R M C H E C K B O X]
	Network	[F O R M C H E C K B O X]	Operating System			[F O R M C H E C K B O X]	Telecommunication			[F O R M C H E C K B O X]

IDENTIFICATION	
Change Request Title	ID Number
CVS First Pass	RFC #48
Change Request Initiator	Change Request Facilitator
Michael Mone	Rich Holter
Production build/deployment date	Date Submitted
10/01/2008	9/23/2008

Category	Normal	[F O R M C H E C K B O X]	Expedited	[F O R M C H E C K B O X]	Emergency	[F O R M C H E C K B O X]
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Classification	Enhancement	[F O R M C H E C K B O X]	Error Correction	[F O R M C H E C K B O X]	Growth	[F O R M C H E C K B O X]
	Rollback	[F O R M C H E C K B O X]	Support	[F O R M C H E C K B O X]	Upgrade	[F O R M C H E C K B O X]
Is this system validated or are there regulatory implications?	Yes	[F O R M C H E C K B O X]	No	[F O R M C H E C K B O X]	If yes, RM&C approval is required.	
Will this change use or extend non-standard products or architectures?	Yes	[F O R M C H E C K B O X]	No	[F O R M C H E C K B O X]	If yes, Enterprise Architecture approval is required	



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CHANGE DESCRIPTION

Cardinal Health(CAH) offers a service to our CVS customer called "First Pass", this service involves filling out of stocks items at their CVS warehouse from our CAH Distrack warehouses and directly shipping this product to the individual CVS pharmacies.

The CVS warehouse purchases their products through CAH Brokerage business segment. Brokerage will ship product from their various warehouses locations to a central CVS warehouse. CVS warehouse receives orders from their individual CVS pharmacies and fill these orders through product available at their CVS warehouse. Occasionally, the CVS warehouse will be out of stock and will not be able to fill a CVS pharmacy's order(s). When this occurs the CVS warehouse will create an order in CAH's Distrack business segment for the product that is out of stock at their CVS warehouse. This product is filled from the closest Distrack warehouse and shipped directly to the CVS pharmacy.

Within the current solution of the Suspicious Order Monitoring application, the monthly accruals for the CVS stores would be updated to reflect the ordered and shipped product from CAH Distrack to the CVS pharmacies. The QRA team has asked for a change to the existing SOM application to not include these orders when updating the monthly order intent or allocated accruals. Additionally, the QRA team would like a new set of accruals to reflect First Pass orders and to have visibility to these accruals.

RECOMMENDED SOLUTION

Make a change to the existing SOM application to not include CVS First Pass orders when updating the order intent and allocated accrual fields. Additionally, create new field(s) to store shipped quantity for First Pass orders. Change the appropriate screens and reports to display the new "First Pass" accruals.



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ASSUMPTIONS, BENEFITS, COSTS, & RISKS (TO BE COMPLETED BY TECHNICAL LEAD)			
< High impact and high probability risks should be included below. If applicable, update the Risk & Response Log template based on the risks below. The business partner(s) and/or technical team(s) should be consulted to provide the appropriate information based on the sections below. >			
Factor	Business Description	Technical Description	
Assumptions	All CVS – “First Pass” orders will have “FPASS” somewhere in the Purchase Order Number field There will be a lag time when the CVS “First Pass” orders will be allocated and not added to the CVS “First Pass” accruals until shipping confirmation.		
RFC Benefits	Will not accumulate CVS First Pass orders to the CAH suspicious order monitoring application		
RFC Cost	Cost will include all expenses for Requirements through Deployment.		Est. of Hours Extended
		Requirements	60 3,180
		Design	20 1,060
		Development	60 3,180
		Testing Unit	40 2,120
		Testing System	40 2,120
		Deployment	4 212
		Total Hrs & Dollars	224 11,872
RFC Risk of Implementing the Change	Adds a degree of difficulty to the auditing process of the SOM application.		
RFC Risk of NOT Implementing the Change	Within the SOM we may incorrectly add to a CVS customer's accrual for CVS – “First Pass” orders	N/A	

Requirement ID	Requirements Description
R 1.0	Only orders placed by CVS customers will be considered as possible CVS - “First Pass” orders
R 1.1	Only orders placed by CVS customers through the EDI order channel will be considered as possible CVS – “First Pass” orders
R 1.2	Only orders placed by CVS customers through the EDI order channel with the text “FPASS” somewhere within the P.O. number will be considered as CVS – “First Pass” orders
R 2.0	All non-CVS customer orders will not be considered CVS – “First Pass” orders
R 2.1	All orders placed by non-EDI order channels will not be considered CVS – “First Pass” orders



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R 2.2	All orders placed by CVS customer's through the EDI order channel without the text "FPASS" somewhere within the P.O. number will not be considered CVS – "First Pass" orders
R 3.0	All non CVS – "First Pass" order will add to the monthly order intent accumulator
R 3.1	All non CVS - "First Pass" orders will add to the monthly allocated accumulator
R 3.2	All CVS – "First Pass" orders will update a new monthly accumulator for First Pass accruals
R 3.3	All CVS – "First Pass" orders will update the new accumulator with shipped information
R 4.0	CVS – "First Pass" accruals will not be considered when limiting an order
R 5.0	A report will be created on CVS – "First Pass" orders for QRA.
R 5.1	CVS-"First Pass" accruals will only be displayed within the Accruals and Threshold maintenance screen.
R 5.2	CVS – "First Pass" accruals will not be a field that is available for maintenance
R 6.0	CVS – "First Pass" accruals will only be updated during Shipping Confirmation

AREA IMPACTS (TO BE COMPLETED BY THE TECHNICAL LEAD)			
Impacted Areas	Impact	Impacted Area Contact	Notification Date
Support Distrack	Distrack Run Team will provide support for New program/process.	Don Atkins	9/23/2008
Testing	Security & Control project team need to verify that only sales data for all divisions is captured for the daily feed.	David Lagrou	9/23/2008
Process	Distrack Build Team will need to provide resources to fulfill this request	Chris Hirsch	9/23/2008
Business Process Flow	n/a	n/a	n/a
Other	n/a	n/a	(Add rows as needed)

SOFTWARE APPLICATION/SYSTEM INTERDEPENDENCIES & IMPACTS				
Impacted Systems	Impact Type	Impact Description	Impacted Area Contact(s)	Notification Date
Distrack(Run)	Direct	New process to support	Don Atkins	9/23/2008
SOM solution owner	Direct	New process to support	Laura Carr	9/23/2008
Regulatory	Direct	Fulfill DEA requirement	Steve Reardon	9/23/2008



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SOFTWARE APPLICATION/SYSTEM INTERDEPENDENCIES & IMPACTS				
Impacted Systems	Impact Type	Impact Description	Impacted Area Contact(s)	Notification Date

***Direct Impact-** The proposed change requires an impacted system to be modified. Example: A file format was changed requiring all of the applications receiving this file to be modified.

****Indirect Impact-** The impacted system does not require any modifications, but may be impacted indirectly by the proposed change. Example: The values of a file were changed which will not require any code changes in the interfacing systems. Interfacing systems may wait to participate in testing to ensure processes occur as expected.

SPECIFIC FUNCTIONALITY TESTING
NONE

OTHER RELEVANT INFORMATION
Items of Interest
None
Alternative Solutions
NONE

CHANGE APPROVAL			
Name	Role	Date	Approved
Jeff Autrey	Business Product Owner		
George Kuntz	EIT Solution Owner		
None	RM&C (required if validated/regulatory box is checked yes)		
None	EA (required if architecture box is checked yes)		
Michael Mone	Requestor/QRA		
David Lagrou	Project Manager		
Laura Carr	Distrack Application Manger		